



New Client Form

Date: _____, 2009

Welcome to Chow Bella!

First Name: _____ Last Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Home Tel: _____ Mobile: _____

Email: _____

How did you hear about us? _____

Pet's Name: _____
Breed: _____
Color: _____
Birthday: _____
Sex: Male Female
Spayed or Neutered: Yes No
Any medical problems or issues we should know about? Yes No
Please Explain:

Pet's Name: _____
Breed: _____
Color: _____
Birthday: _____
Sex: Male Female
Spayed or Neutered: Yes No
Any medical problems or issues we should know about? Yes No
Please Explain:

The Following people are authorized to pick up my pet (s):

<u>In Case Of Emergency</u>	
Family/Friend: _____	Tel: _____
Your Vet's Name: _____	Tel: _____

Chow Bella Pet Spa

Terms & Conditions

Welcome to Chow Bella Pet Spa! We are so glad to have you and your pet(s) as a client. In order for your pet(s) to have a safe and fun stay with us, the following are our terms and conditions.

This is a contract by and between Chow Bella Pet Spa (hereafter referred to as "Chow Bella") and Pet Owner(s).

1. Owner agrees to pay the rate for extended day care, day care and grooming on the date the pet is checked into Chow Bella.
2. Owner further agrees to pay all costs and charges for special services requested, including but not limited to any and all veterinary costs for the pet during the time the pet is in our care. Owner further agrees that the pet shall not leave the facility until all charges incurred are paid to Chow Bella by Owner.
3. **It is expressly agreed by the Owner and Chow Bella that Chow Bella's liability shall in no event exceed the lesser of current Chattel Value of a pet of the same breed or species or the sum of \$200.000 per animal. The owner further agrees to be solely responsible for any and all acts or behavior of said pet while in the care of Chow Bella.**
4. Owner specifically represents to Chow Bella that the Pet(s) have not been exposed to Rabies or Distemper within a twenty-day period prior to any stay at Chow Bella.
5. Owner specifically represents to Chow Bella that he or she is the sole owner of the Pet(s) free of all liens and encumbrances.
6. If pet becomes ill or if state of the animal's health otherwise requires professional attention, Chow Bella, in its sole discretion, may engage the services of a local veterinarian or give medical attention to the animal and any and all expenses thereof shall be paid by the Owner.
7. Chow Bella is not responsible for any leashes, collars or other belongings left at Chow Bella. Any items left over thirty (30) days will be discarded.
8. Owner agrees and acknowledges that all dogs brought to day care are spayed or neutered and are current with their shots. Owner must provide proof of shots and spaying or neutering to Chow Bella prior to the dog entering day care.
9. Day Care hours are Monday – Saturday 7:00 am to 7:00pm and Sunday 9:00 am to 6:00pm.
10. **All Late pickup:** Chow Bella will apply the following charges per dog to late pickup from Day Care:
 - a. \$10.00 per ten (10) minutes after closing time.
 - b. Ten (10) minutes after closing time if the dog has not been picked up, the dog will be put into boarding and the owner will pay the boarding fee of \$45.00 and the dog may be picked up the next business day.
11. **Extended Day Care (Overnight Stays).** All animals dropped off for Extended Day Care are required to leave a valid credit card on file at Chow Bella and pay for services at time of drop off. Any animal left after specified pick up date without notice will be charged daily for Extended Day Care at a rate of \$45.00 per day. If any animal is left more than twenty days without notice from Owner as to their intention to pick up their pet shall be charged a one-time fee of \$350.00 and the dog will become the property of Chow Bella Pet Spa.
12. Owner agrees to pay fine for one (1) boarding day if boarding reservation is not canceled at least 48 hours prior to reservation date.
13. Chow Bella Pet Spa reserves the right to refuse service to any customer.
14. By signing this contract and leaving pet with Chow Bella, Owner certifies to the accuracy of all information given about said pet.

This contract contains the Entire Agreement between the parties. All terms and conditions of this contract shall be binding on their heirs, administrators, personal representatives, and assigns of the Owner and Chow Bella.

I, my heirs, and any assigns, hereby release Chow Bella, its agents, officers, subcontractors, employees, animal owners, customers and potential customers of Chow Bella, from any and all liabilities for injuries to myself, my pet, or any other property of mine which arise in any way out of services and/or products provided by or as a consequence of my association with Chow Bella. I acknowledge and understand that every pet reacts differently and that animals, by nature, are unpredictable. Dogs and animals may, without warning, bite or cause injury to humans and other pets, or react adversely to grooming, daycare. I acknowledge and understand that there are certain risks involved in pet ownership, training, grooming and boarding care, including but not limited to dog and cat fights, dog and cat bites to humans or to other pets, injury, illness, and the transmission of disease. With my signature below I have acknowledged and knowingly assume all risk of injury to my pet unless caused by the gross negligence of Chow Bella. I also authorize the release of said pet's medical records from my veterinarian.

Owner Signature: _____

Date: _____